

Access To Care Plan

Symptoms

Action

GREEN ZONE: GO TO YOUR PRIMARY CARE DOCTOR'S OFFICE

Schedule an appointment for regular and preventive care for:

- Check Ups and Shots, Regular Health Screenings
- Fever, Flu, Sore Throat, Coughs/Colds
- Infection
- Vomiting and Diarrhea
- Injuries such as Sprains and Cuts
- Lingering Pain
- Mild Headache
- Ear Problems

**GO TO
DOCTOR'S
OFFICE**

YELLOW ZONE: GO TO IMMEDIATE CARE

- You are unable to reach your doctor
AND
- You have symptoms similar to those listed under the green zone

**GO TO
IMMEDIATE
CARE
CENTER**

RED ZONE: GO TO EMERGENCY DEPARTMENT or CALL 911

If you are experiencing SEVERE symptoms that are life threatening. Symptoms including, but not limited to:

- Severe Chest Pain or Pressure
- Choking
- Severe burns
- Severe stomach pains
- Difficulty breathing
- Serious Head, Neck or Back Injury
- Loss of Limb
- Convulsions or Seizures

**GO TO
EMERGENCY
ROOM**

Please call your Primary Care Doctor's Office as soon as possible after an Emergency Room or Immediate Care visit so they can help you schedule a follow up appointment and assist you with any follow up care.

Your physician is the one who can best help you manage you or your family's health condition. If you believe you or a family member needs same day care for a medical condition and are unable to reach your doctor, use your Access to Care Plan to help you decide where to go for the best care.

Our office name is: Northwest Suburban Family Physicians LLC

Our office hours are:

Monday 9 am - 5 pm
Tuesday 8 am - 6 pm
Wednesday 8 am - 5 pm
Thursday 9 am - 6 pm
Friday 9 am - 2:30 pm
Saturday Closed
Sunday Closed

How to contact our office:

Our office phone number: 847.966.1750

After hours phone number: 874.966.1750

For care of children, call your doctor immediately:

- **If your child is younger than one month** – and has a temperature of 100.4°F or higher.
- **If your child is not acting right** – If your child isn't making eye contact, feels limp or has a strange cry.
- **If your child is having difficulties breathing or starts to turn blue** – **If your child can't breathe, call 911.**
- **If your child has a seizure.**
- **If your child shows signs of a urinary tract infection** – Painful urinating, going more often, foul smell.
- **If your child shows signs of dehydration** – Not crying tears, a dry mouth and dry diapers for 12-24 hours.
- **If your child shows skin symptoms** – A rash that doesn't go away when you press on it, new and unexplained bruising, painful red swelling on one or more joints.

Immediate Care Clinics

If you need immediate care and are unable to reach your Primary Care Doctor's (PCP) office, you may also be seen at the following locations. If you have questions about what is covered, please check with your health insurance plan.

Contact the specific location to confirm days and hours of operation.

Advocate Medical Group (AMG) Immediate Care Clinics

PCP office visit copay applies.

Will see patients age 6 months and older. For newborn to 6 months, contact your child's PCP office and they will direct you to the appropriate level of care.

AMG Immediate Care Clinic

7255 N Caldwell
Niles, IL 60714
847.647.0355

AMG Immediate Care Clinic

1412 Waukegan Rd
Glenview, IL 60025
847.901.9880

AMG Immediate Care Clinic

77 Rand Rd
Des Plaines, IL 60016
847.298.0310

Advocate Clinic at Walgreens

Will see patients age 12 months and older. PCP office visit copay applies.

For additional information, hours and locations visit advocatehealth.com/immediatecare or call 1.800.323.8622.

Advocate Clinic at Walgreens

3 E Golf Rd
Arlington Heights, IL 60005
800.323.8622

Advocate Clinic at Walgreens

1701 E Kensington Rd
Mount Prospect, IL 60056
800.323.8622

Advocate Clinic at Walgreens

800 Devon Ave
Park Ridge, IL 60068
800.323.8622

Advocate Clinic at Walgreens

15 N Buffalo Grove Rd
Buffalo Grove, IL 60089
800.323.8622